

# Heidelberg ProMinent Fluid Controls India Pvt. Ltd.

Regd. Office & Works : 2/2, MES Road, Yeshwanthpur, Bangalore - 560 022

Tel. : 91 80 23087600-29 / 23578872 / 73 / 74 / 23370730 / 23374954

E-mail: [prominent@hpfcindia.com](mailto:prominent@hpfcindia.com) Website : <http://www.prominentindia.com>

GSTIN : 29AAACH4798M1ZT CIN : U28931KA1997PTC022623

**ProMinent**

## GENERAL TERMS AND CONDITIONS

- PRICE** : Prices quoted are as applicable ex-factory, Bangalore and exclusive of local packing, forwarding, freight and insurance charges.
- GST** : Extra as per prevailing rate @ 18% of the basic value shall be applicable from 1<sup>st</sup> July, 2017.
- PAYMENT** : 30% advance along with the firm order and balance 70% against Proforma Invoice.
- DELIVERY** : The delivery mentioned in the offer is on the basis of normal conditions and will be affected only on receipt of technically sound and commercially clear order at our end.
- SPARES** : We recommend 10% spares for the dosing pumps and systems.
- FORCE MAJEURE** : Every effort will be made to deliver the goods within the scheduled delivery period but we take no responsibility for any delay occasioned by causes beyond our control such as.
- Acts of God
  - Acts of war, nationwide strikes, lockouts
  - Fire, floods, sever tempests and / or earthquakes
  - Epidemics /pandemic or quarantine restrictions like or due to, in particular, but not limited to, the COVID-19 VIRUS
  - Binding orders by competent Government authorities, and
  - Interference by Civil or military authorities
- GUARANTEE** : All the equipment dealt by us are guaranteed for trouble free operation. In case any manufacturing defects or defective components are noticed, the same should be reported within the guarantee period which is TWELVE MONTHS from the date of supply. The guarantee is limited to nonperishable items only and is not applicable for spares (components) and other perishable items like electrical lamps, fuses, electrodes, thermocouples, elements etc. The equipment claimed to be defective should be returned.
- VALIDITY** : The prices quoted are valid for 30 days from the date of our quotation.
- SERVICE CHARGES** : We have a full fledged service department at Bangalore to render Effective service after sales. In case of any observance of faulty operation or defective workmanship of the equipment within the guarantee period the service during guarantee period will be done free of cost at our premises, up/down transportations if any at your cost. Third party inspection charges shall be extra. Out station visit charges per person per day including travel period will be charged. To & fro train/air fare to be paid at actuals.
- Termination / Cancellation Charges** : Purchase order cannot be terminated, cancelled or modified after order acceptance. If the order is cancelled within 2 weeks from the order acceptance date, then the purchaser should pay 50% of the Order value. If the order is cancelled after 3 weeks from the acceptance date, purchaser should pay 80% of the order value or if the order is cancelled after 4 weeks from the order acceptance date then the purchaser need to make 100% payment.
- COST OF CARRYING & STORING** : Materials beyond 15 days will be reimbursed to us @ ½% per week.
- PART ORDER** : In case of standard package price is offered part supply is subject to price increase. The minimum order value per order is 1000 INR net (excl. GST)